

## Call a Bike prices

Call a Bike is the bikesharing service from Deutsche Bahn that is as good to the environment as it is to your wallet. For frequent cyclists or occasional users - bikesharing with Call a Bike remains inexpensive!

Call a Bike has two rates for you to choose from.

- Are you an occasional user and just need a bike for short journeys?  
→ Then the Starter rate is perfect for you.
- Do you often travel by bike and cover longer distances?  
→ Then our Premium option is the best choice. This option even lets you hire two bikes at the same time, while also giving you 30 free minutes at the start of your ride and a great price for the rest of your trip. Call a Bike's Premium rate is available as a convenient subscription.

Feature	Starter	Premium
<b>Free minutes per ride</b>	0 minutes	30 minutes
<b>Price after free minutes (charged for each period commenced)</b>	EUR 1 for every 15 minutes	EUR 1 for every 30 minutes
<b>Maximum daily fee</b>	EUR 9	EUR 5
<b>Maximum number of bicycles</b>	1 bike	2 bikes
<b>Basic fee</b>	None	EUR 5.90 per month (subscription with a minimum contract period of 1 year)

### Prices when using other products

The Call a Bike app also gives you access to our other bikesharing systems: [RegioRadStuttgart](#), [StadtRAD Hamburg](#) and [StadtRAD Lüneburg](#). When you use one of these bikes, you pay the local rate without a basic fee (unless otherwise agreed). If a system does not have a local rate without a basic fee, you pay the Call a Bike Starter rate.

### Service fees

The Call a Bike network features virtual stations that make it easier for you to find a bicycle and for us to service our fleet. So when you finish your ride, please return the bike to one of these stations located in a public space. You don't have to do this if you take a break during your journey. The map in the Call a Bike app shows where stations, business areas (incl. flex zones where applicable) and no-parking zones are located. If you don't return bikes to a station, this means a lot of extra work for our team, so we charge a service fee based on the location of where you leave your bike.

Location	
• At a station	No fee
• Within business area (flex zone), but not at a station	EUR 1 flex fee
• Outside the business area, but within the municipality	EUR 10 service fee
• Obstructing a public space (our service team must move the bike)	
• In a no-parking zone	
• Berlin: returning a bike outside a station	
• Outside the municipality	EUR 25 service fee
• In a location that is not barrier-free and publicly accessible (courtyard, staircase, basement, etc.)	
• Failure to lock the bike properly	EUR 50 service fee
• Failure to return an electric cargo bike to its home station	

**Tip:** Return your bike only if you are at a location where the lock's LED is showing green. The LED flashes orange when you are in an area where we charge a service fee.

### Payment failure

We charge a flat rate of EUR 5 if the payment process fails, i.e. if you have selected the SEPA direct debit process as a payment method in your account but a direct debit transaction cannot be completed as intended.